



RAYMOND VAN ALPHEN

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PROFESSIONAL SUMMARY

Meticulous Voice and Data Technician with 40 years of experience in voice and data equipment installation and trouble shooting.

Worked as a smart hands tech for Black Box

Communications. Racking & Stacking switches &, routers, battery backup equipment Connected all equipment & had remote technicians configure equipment.

40 years of structured cabling experience.

Terminating-testing-labeling & certification & cable management. Extending circuits from MPOE to equipment .

SKILLS

- Customer Satisfaction
- Complex Problem-Solving
- Special Projects
- Problem Resolution
- Service Requests
- Customer Service
- Testing Devices
- Troubleshooting
- Work Orders
- System Installation
- Test Data

WORK HISTORY

VOICE AND DATA TECHNICIAN

02/2010 to CURRENT

Self | Camarillo, CA

Subcontracted for Bank fo America, Wells Fargo, Fedex and Hyatt Regency, Structured Cabling needs. Installation of Cisco Routers & Switches, Adds, Moves Changes & Repair Sales, administrations, proposals. Server room design, consultation. Site planning and estimation of labor and material costs. Floorplans and schematics. Install and maintenance of voice and data equipment, including programming and maintenance of equipment.

- Preserved customer confidence and protected operations by keeping information confidential.

VOICE AND DATA TECHNICIAN

01/2005 to 01/2010

Telesolutions Communication Services | Santa Monica, CA

Install and maintenance of voice and data equipment including cabling - adds moves changes and repair.

- VOICE AND DATA TECHNICIAN**

Grapevine Communications | Culver City, CA

Install and maintenance of voice and data equipment including cabling. Adds, moves, changes and repair.

03/1997 to 05/2005
- VOICE AND DATA TECHNICIAN**

GTE | Los Angeles And Ventura County

Installation and repair of PABX equipment including Programming and maintenance of equipment.
Installation of Fiber Optic cabling, CAT 6A and all other voice and data cabling.
Terminating, test and labeling which includes certification of cabling.
Built racking for server room.

01/1983 to 01/1997
- EDUCATION**

Voice And Data Training

GTE, Santa Monica, CA
- Voice And Data Training

GTE, Santa Monica, CA

GTE constantly trained on new communications equipment through my 14year tenure with the company.

 - Completed professional development in Structured Cabling & Cable Management Racking & Stacking of Communications & Data Equipment
[Subject](#)

06/1983
- Associate of Arts | Communications**

Santa Monica College, Santa Monica, CA

06/1979
- High School Diploma**

Santa Monica High School, Santa Monica, CA

06/1977
- CERTIFICATIONS**

- Certified Nortel, Tie Communications, ATT Partner, Walker Communications, CCTV, Fluke Networks.